

Plan Parasite Prevention/F'THW

Last Modified on 08/09/2023 1:12 pm PDT

What if a client doesn't like the flea/tick or heartworm medication included on the plan?

At this time we are not able to alter the products and services in the plan, including the flea/tick and heartworm medication. If the client is not familiar with the F/T/HW medication in the plan, try providing education on these preventives. If a client still wants to use other preventives and your hospital offers plans without F/T/HW, we recommend enrolling the pet on one of these plans.

Can we ship the flea/tick or heartworm medication out to clients via online pharmacy?

At this time we are not able to alter the products and services in the plan, including the flea/tick and heartworm medication. If the client is not familiar with the F/T/HW medication in the plan, try providing education on these preventives. If a client still wants to use other preventives and your hospital offers plans without F/T/HW, we recommend enrolling the pet on one of these plans.

How do we administer parasite preventives on the plan for giant dog breeds?

For a dog over 100 lbs. the client would receive the 12 months of Credelio (50-100 lb) and Interceptor Plus (50-100 lb) from the plan. To cover the total weight range, additional doses would need to be ordered and the client is responsible to pay for those additional doses. The client will receive the out-of-plan discount of 10% off the medication.
