

Third-Party Vendors & Posting Shifts (External Relief)

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Relief Rover/Hound:

There is a Small Fee for the first booking of a relief DVM. After that, we can book the DVMs directly without any vendor fees.

Required Documentation for Relief Rover Vet:

- State veterinary license
- Proof of liability insurance coverage
- Business license (LLC, sole proprietorship, etc.)
 - **Required for ONLY Washington State DVMs**
- [ACH Electronic Payment Form](#)
- [W9 Form](#)

Contact: Meaghan McElroen meaghan@hound.vet

- [Relief Rover Shift Posting Assistance](#)
- [Scout Cheat Sheet](#)
- [Copy/Paste Message Templates](#)

IndeVets:

IndeVets is available in Arizona, Denver, Minnesota, and the newly added Oregon & Washington Markets!

Required Documentation for an IndeVets DVM:

- State veterinary license

If you haven't already, please contact your regional contact to be set up on the IndeVets website.

[IndeVets Digital Brochure](#)

Contact for Colorado & Minnesota: **Lucy Polas** - lucy.polas@indevets.com - 267-341-0982

Contact for Arizona: **Dalton Young** - dalton.young@indevets.com - 267-508-3365

Contact for Oregon & Washington: **Andrew Hebert** - andrew.hebert@indevets.com - 207-423-1700

roo:

Services available in AZ, CO, MN, NV, OR, and WA

Required Documentation for a roo Vet:

- State veterinary license
- Proof of liability insurance coverage

Submitting Required Documentation:

- All required documents must be submitted to accountspayable@wellhaven.com and HR prior to first shift.
- Please note that AP cannot process invoices until documentation is on file. It is the hospital's responsibility to ensure all documents are received before the shift begins.

Instructions on how to use:

- **You should have received an email with logins and an invite for an onboarding call with Roo. You must complete the onboarding call before you can post any shifts to the site.**
- [WellHaven Onboarding Deck - Roo Q1 2025.pdf](#)

Holiday Vets:

[Holiday Vet Contact Info and Map of Coverage](#)

Required Documentation for a Holiday Vets:

- State veterinary license
- Proof of liability insurance coverage

Process:

- **Before requesting any shifts with Holiday Vet, please complete the New Clinic Profile. [New Clinic Profile](#)**
- After you have completed the **new clinic profile**, and when you need a shift covered, you can email relief requests to relief@holidayvet.com. Holiday Vets will load them into our scheduling platform for doctors to view.
- Doctors can easily claim shifts using their phone apps, and Holiday Vets will be notified of their interest.
- Holiday Vets will contact the person who sent the original email request to confirm that the original date/shift is still needed.
- If the shift is still needed, Holiday Vets will confirm the doctor and send you their license information, and you'll be all set!
- If the date/shift is no longer needed, Holiday Vets will let the doctor know. There is no charge or penalty for rejecting unconfirmed shifts.
- Please let Holiday Vets know **as soon as possible** if you no longer need previously requested dates/shifts so they may remove them from their calendar.

Vendor Cancellation Policies:

[Cancellation Policies for 3rd Party Relief Vendors.pdf](#)
